AVOCADOS and the I NFORMATION AGE

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This presentation

What is the information age?

Implications for agriculture

Opportunities for avocado industry

What is the information age?

Information revolution

Revolution . . .
"Dramatic rearrangement of power & money about who comes out on top & who loses out"

Info. age brought about by ...

1. Rapid development & use of the microcomputer



2. Technology which enables us to receive, store, sort & access vast amounts of information



continued

Info. age brought about by ...

3. The convergence of computer & telecommunications technology eg. Internet





WORLD INTERNET USE (Jan 2000)

North America (US and Canada) 120 Million Europe 70 Million

> Middle East* 1.9 Million

Africa 2.1 Million

South America 8 Million Asia/Pacific Rim (Including Australia) 40 Million

This has resulted in ...

Faster,

Better,

Cheaper communications.

Exponential growth in amount of information

What does it mean?

The individual has greater power to access information and learn

better informed

wants more diversified & customised products eg. range of milks

wants more information <u>about</u> the products continued



What does it mean? (cont.)

Change is happening at a faster rate

what is new and relevant today may be obsolete by tomorrow



Encyclopaedia Britannica story

YEAR	STAFF & TURNOVER	COMMENT	COST
1989	2300 staff \$650m	Hardcopy volumes	\$2000 +
1992		Britannica puts out CD in competition to Encarta	\$1200
1995		Britannica drops CD price	\$79
1999	350 staff	Britannica Website, dependant on advertising	Free!

What does it mean? (cont.)

We have access to incredible new technology

wonderful opportunities to better grow, and manage our orchards

Information overload !

Two aspects to this crisis:

1. Sheer volume of info

2. Short lifespan

Three types of activities in the information business

transmission
 storage
 understanding

Data, information & knowledge

Data - known facts

Information - contents of a message

Knowledge - understanding of a particular topic

Commercial advantage

"Information architects"

Professionals who arrange and package information in a way that will assist others to gain knowledge from it

 Eg. role of the authors of the Agrilink kit and the AVOMAN software

Examples of a few Websites

Use your imagination for ideas that could be applied to the avocado industry

Imagination



"I magination is more important than information"

Albert Einstein



Golden Circle Ltd, Website - grower's delivery weights and reject levels

Pineapples						
Date Loaded	No. of Bins	Nett Kilos	Rejects			
<u>20/11/00</u>	1	462	28			
<u>01/02/01</u>	2	1,609	28			
<u>02/02/01</u>	1	738	51			
<u>06/02/01</u>	1	933	22			
<u>08/02/01</u>	1	789	32			
<u>15/02/01</u>	1	788	9			
Total	7	5,319	170			



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Back Forward S	
<u>JJ12</u>	Parentage: Hybrid
JULIA	Peels: Yes Lamb Hass
KHAN	Seeu Size: Ivicului
KONA SHARWIL	Skin/Texture: Pebbly
<u>L137</u> L141	Blossom Type: A Fruit Shape: Pear
<u>L28</u>	Color Hard: Black
LAMB HASS	Color Soft: Black
LL1	Skin Thickness: Medium
LL13	Average Fruit Weight oz: 10 to 18
LYON	
LYPPS	- 在電影:
MAYO McDONALD	
MEXICOLA	Additional Information:
Mexicola Grande	Origionally named BL122. Usually is a shouldered pear shape and
<u>MS9</u>	is normally black with green spots. It is a substantial appearing
<u>NA251</u>	fruit. Is starting to be grown commercially in California. Matures
NA37	(later than Hass. (1968) (1968) (1968)
NABAL NB86	
NIMLIOH	
NN10	
<u>NN63</u>	Home General Varieties Rootstocks Irrigation Phenology
NOGA	
e	Internet zone





Contains commands for working with the selected items.

Case study – McMahon Global Foods

- E-mail has largely replaced phone & fax
- Linked to National Australia bank online international marketing services
- Linked to Australian Customs Service
 shipping documents produced quickly & accurately using "Ozdocs"
- Developed a Website

Case study – Reasons for developing Website

Establish an international presence

Promote the company

Provide information on its products & operations

Facilitate communications with customers

Case study -Results of McMahon's efforts

Big improvement in the quality & efficiency of communications

Greatly improved ability to respond to enquiries

Sales: from \$2.7m in 1994
 to \$24.5m in 1999



Contains commands for working with the selected items.

Emerging technology



Where will growers get their information from?

Social interchange of ideas will always be important

More information will be delivered quickly and efficiently by electronic means

The ages						
	INDUSTRIAL	INFORMATION				
WHEN	From 1700s	From 1990s				
FOCUS	Mass production (controlled by industry)	Customer wants (consumer has more say)				
SUCCESS FACTORS	Economy of scale	Responsiveness, flexibility				

In conclusion

Customise & value-add our products using information

Become better at turning information into knowledge

Take advantage of new technology

We will be turning more of our information into knowledge ...
 & turning this knowledge into better practices !

Eg. correlating grower records with quality out-turn as a powerful means of improving quality (something AVOMAN could do)

2. Industry will have an effective means of communicating information to the significant number of industry members who don't attend conferences

eg. industry field day

- -pitched at practical level
- -short duration
- -low cost

3. The Australian avocado industry will have its own highly effective and popular Website that ...
- provides a valuable service to growers
- is a powerful promotional tool

4. The AVOMAN software is being continually improved in response to the changing needs of growers and is being used by more than 75% of the industry

Acknowledgments

Australian Avocado Growers' Federation
 Horticulture Australia Ltd

Queensland Department of Primary Industries

both for bringing me to this conference and . .for their continued support of the AVOMAN project.